

# ELECTRONIC VISIT VERIFICATION (EVV) Newsletter: February 2022



## Consumer & Family Edition

EVV is an electronic record of a service being delivered. It is a new requirement in federal law for personal care and home health care services you receive at your home. Personal care services are respite, supported living services, homemaker services and personal assistance. Home health care services are nursing, home health, speech and occupational therapy (or OT). The federal law was put into place to make sure you are getting the services you need.



EVV does not change how your services are provided, where you receive your services or who provides them to you.

Some staff in your home may already be doing this and this federal law will not change what they're doing

For some staff who are just starting to record EVV during their visits with you, they will use a cell phone, a landline phone or other means to document needed information. When they do this, they are reporting electronically the time they arrive, the time they leave, where they are, who they are, who they're working with and what service they're providing. All of these points are a part of EVV; the new federal requirement.

Some of your staff do not need to comply with EVV; for example, a Live-in Caregiver. A staff person is considered a 'Live-in Caregiver' if they regularly remain in your home for more than 24 hours at a time and are available to provide your services.

FAQs are at this link: [Electronic Visit Verification \(EVV\) FAQs - November 2022](#)  
Questions about EVV can also be emailed to: [EVV@dds.ca.gov](mailto:EVV@dds.ca.gov)